Considering an experienced computational science partner?

Investing in a relationship with a provider of research and enterprise IT solutions is no small decision. To ensure the experience will align with your goals, ask yourself these questions to start.

What Support Model is Best for Your Scientific Computing Initiatives?

The project you’re leading can be described as complex or critical, with high-value stakes associated with its outcome.

Does the project have unique or custom requirements that need to be accounted for?

Meeting an agreed upon Service Level Agreement (SLA) is an adequate measure of success.

Does an outsourced help-desk model deliver the flexibility and accountability you require of a support provider?

You expect a team of dedicated specialists to be available to troubleshoot challenges and own outcomes.

Will your provider be accountable for project results?

Are the project goals dynamic, requiring agility and discretion in execution?

Can the work be completed by an IT generalist lacking specialized focus and/or expertise in scientific computing?

Is it important to classify this service provider as a:

Vendor

Trusted Advisor

Staff Augmentation Model

Looks Like: A fixed model for IT support based on uniform SLAs
Best For: General Business and IT needs
What to Expect: General-skilled resources that work to scope in the execution of clearly defined tactics

Managed Services Model

Looks Like: A flexible framework for specialized Scientific Computing support
Best For: Scientific Data and Computing projects
What to Expect: A partner with cross-functional IT skills and specialized application knowledge, able to adapt to dynamic project requirements

A Better Model for Implementation

RCH Solutions is a global provider of computational science expertise, helping Life Sciences and Healthcare companies clear the path to discovery. Through its unique Managed Services offering, RCH flips the typical staff augmentation model on its head to maximize flexibility, accountability, and continuity, and drive great outcomes for its clients’ scientific computing initiatives.

Ready to learn more? Visit www.rchsolutions.com